# DANPALON WARRANTIES

## LIMITED 10 YEAR WARRANTY (4mm, 10mm & 16mm)

Danpalon polycarbonate panels are guaranteed by its manufacturer, Danpal, to the original end user, subject to the conditions below for a period of 10 (ten) years from the original date of purchase. The ten year warranty relates to the following properties and applies only to clean and scratch free panels:

A. Light Transmission: The light transmission measured in accordance with ASTM-E-1175 shall decrease by no more than 6% (six percent) after 10 years in comparison with the original value.

B. Colour: The colour measured in accordance with ASTM-D-2244-89, E308-85 (AIR) shall change by no more than 10 (ten) units Delta E after 10 years in comparison with the original value.

C. Breakage: Danpalon 4mm, 10mm and 16mm panels are guaranteed, subject to the conditions below, that no breakage shall occur due to the direct effect of weather conditions and impact due to hail. Pertaining to this warranty, impact refers to a hail test simulation as per ASTM-E-822-81 that in the practice of this test no penetration of hailstones will occur through the surface of the panel for hailstones smaller than 20mm in diameter that hit the surface at final velocities of up to 21 metres per second.

Compensation for breakage according to this warranty shall be as follows:

For breakage occurring in the first 5 year period from purchase date - full compensation.

For breakage occurring during the sixth and seventh years from purchase date - 60% compensation.

For breakage occurring during the eighth, ninth and tenth years from purchase date - 30% compensation.

This warranty does not cover impact failure caused by other intentional or non-intentional means.

### CONDITIONS

- 1. This warranty is valid for the original purchaser only.
- 2. DanPal`s sole obligation, whether in contract, in tort, or otherwise, shall be limited to replacing the panels or refunding the original purchase price at Danpal`s discretion. Dan Pal shall not be liable for consequential, incidental or special damages. Under no circumstances shall Dan Pal be liable for any amount greater than the purchase price of the panels.
- 3. The warranty applies only to Danpalon panels fabricated, installed and cleaned according to Danpal`s recommendations.
- 4. This limited warranty does not apply to Danpalon products that have been scratched, abraded or exposed to harmful (corrosive) chemical influences.
- 5. Danpalon is protected on the exterior side against the adverse effects of weather and UV radiation. This warranty applies only where the panel is exposed solely on its protected side to the effects of weather and UV radiation
- 6. The warranty period commences on the date of sale by the dealer. Please retain receipt as proof of purchase for any warranty claims.
- 7. This warranty specifically excludes Danpalon panels that have been formed or moulded by vacuum or heat methods, unless done according to Danpal's instructions and a fabricator authorised in writing.
- 8. Every warranty claim must be notified in writing to Dan Pal or their accredited agent within the warranty period and immediately after the occurrence of the defect, enclosing the sales receipt and warranty. The claimant must certify that the conditions above have been fulfilled and must allow inspection at the installation. If a warranty claim is deemed justified and is filed within the warranty period, Dan Pal shall provide free Danpalon replacement panels. All inspections shall be done at Danpal's laboratories at its expense and the end user will provide Dan Pal with samples on request. Dan Pal may opt to refund the original panel purchase price. The failed Danpalon sheets must be returned to Dan Pal.

Exceptions to this warranty are: failure or damage resulting from vandalism, fire or natural disasters, disregard of storage or installation instructions, general negligence while working with or transporting panels, installations or structures not conforming to recognised standards of construction, loss of light transmission caused by accumulation of dirt or lack of maintenance.

The warranties stated in this publication are in lieu of all warranties (except of title) written or oral, statutory, expressed or implied, including any warranty of merchantability or fitness for purposes.

## LIMITED 10 YEAR WARRANTY (8mm)

Danpalon polycarbonate panels are guaranteed by its manufacturer, Danpal, to the original end user, subject to the conditions below for a period of 10 (ten) years from the original date of purchase. The ten year warranty relates to the following properties and applies only to clean and scratch free panels:

- A. Light Transmission: The light transmission measured in accordance with ASTM-E-1175 shall decrease by no more than 6% (six percent) after 10 years in comparison with the original value.
- B. Colour: The colour measured in accordance with ASTM-D-2244-89, E308-85 (AIR) shall change by no more than 10 (ten) units Delta E after 10 years in comparison with the original value.
- C. Breakage: Danpalon 8mm panels are guaranteed for a period of three years from the original date of purchase to the original end user, subject to the conditions below, that no breakage shall occur due to the direct effect of weather conditions and impact due to hail. Pertaining to this warranty, impact refers to a hail test simulation as per ASTM-E-822-81 that in the practice of this test no penetration of hailstones will occur through the surface of the panel for hailstones smaller than 20mm in diameter that hit the surface at final velocities of up to 21 metres per second.

This warranty does not cover impact failure caused by other intentional or non-intentional means.

#### CONDITIONS

- 1. This warranty is valid for the original purchaser only.
- 2. DanPal`s sole obligation, whether in contract, in tort, or otherwise, shall be

limited to replacing the panels or refunding the original purchase price at Danpal`s discretion. Dan Pal shall not be liable for consequential, incidental or special damages. Under no circumstances shall Dan Pal be liable for any amount greater than the purchase price of the panels.

- 3. The warranty applies only to Danpalon panels fabricated, installed and cleaned according to Danpal`s recommendations.
- 4. This limited warranty does not apply to Danpalon products that have been scratched, abraded or exposed to harmful (corrosive) chemical influences.
- 5. Danpalon is protected on the exterior side against the adverse effects of weather and UV radiation. This warranty applies only where the panel is exposed solely on its protected side to the effects of weather and UV radiation.
- 6. The warranty period commences on the date of sale by the dealer. Please retain receipt as proof of purchase for any warranty claims.
- 7. This warranty specifically excludes Danpalon panels that have been formed or moulded by vacuum or heat methods, unless done according to Danpal's instructions and a fabricator authorised in writing.
- 8. Every warranty claim must be notified in writing to Dan Pal or their accredited agent within the warranty period and immediately after the occurrence of the defect, enclosing the sales receipt and warranty. The claimant must certify that the conditions above have been fulfilled and must allow inspection at the installation. If a warranty claim is deemed justified and is filed within the warranty period, Dan Pal shall provide free Danpalon replacement panels. All inspections shall be done at Danpal's laboratories at its expense and the end user will provide Dan Pal with samples on request. Dan Pal may opt to refund the original panel purchase price. The failed Danpalon sheets must be returned to Dan Pal.

Exceptions to this warranty are: failure or damage resulting from vandalism, fire or natural disasters, disregard of storage or installation instructions, general negligence while working with or transporting panels, installations or structures not conforming to recognised standards of construction, loss of light transmission caused by accumulation of dirt or lack of maintenance.

The warranties stated in this publication are in lieu of all warranties (except of title) written or oral, statutory, expressed or implied, including any warranty of merchantability or fitness for purposes.